



Health Language®

*Data quality solutions to help improve health plan performance.*

You have vast amounts of data at your fingertips, yet the data is only as valuable as it is actionable.





Quality data is the backbone of better performance

## Revenue. Efficiencies. Cost Savings.

The healthcare system is adopting value-based reimbursement models to control costs and improve outcomes. In response, health plans are transforming their operations by investing in data governance and the quality of their data assets—improving their claims, quality, and member management programs.

They must be equipped to better leverage data and derive actionable insights so they can thrive in today's more-complex, value-based healthcare environment.

The Wolters Kluwer portfolio of data quality solutions supports your organizational priorities, helping you establish a single source of truth across your enterprise and support mission-critical initiatives in the areas of quality improvement, member management, compliance and value-based reimbursement.

Wolters Kluwer Health Language solutions can improve how you manage data. **More complete** data for accurate analysis and reporting. **More reliable** data so you can take action with confidence. **More accurate and consistent** data that is up to date with the latest standards. Our solutions are designed to help you make more informed decisions that allow you to achieve your performance goals.

“Access reliable, actionable data to improve member care, enhance quality measure reporting, and support value-based reimbursement.”

### The promise of big data. Delivered.

Big data has promised big results, but its promise has yet to be fully realized as health plans struggle to manage information and get meaningful insights from data across their provider network, operating systems, claims processing and call center applications. You need high quality, consistent and sharable data ready for analysis and achieving semantic

interoperability—across your own systems, your provider network and other third parties.

We deliver a unique combination of expert consulting, comprehensive services and leading technology that can help build the foundation for sustainable results. Get the most out of your enterprise data with Wolters Kluwer through an end-to-end portfolio that supports health plans:

#### Centralize reference data

More effectively manage clinical, claims and administrative reference data to enable semantic interoperability, drive compliance and improve operational efficiencies.

#### Harmonize clinical, claims and administrative data

Normalize data by mapping non-standard/standard data to industry standard terminologies so it can be structured and prepared for more advanced reporting and analytics.

#### Leverage unstructured data

Extract clinical concepts locked in unstructured text with Clinical Natural Language Processing (cNLP) to identify gaps-in-documentation or care for more empowered reporting and analytics initiatives.

### Unlock the value of your data.

We deliver a comprehensive solution so you can fully realize the promise of big data. Eliminate the hurdles related to sourcing, aggregating and maintaining hundreds of disconnected, inconsistent and outdated data sets and create the foundation for full semantic interoperability.

Our flexible approach allows you to work with us in multiple ways:

**Data:** A comprehensive library of reference content such as claims and clinical standards, geographic standards, claims processing and transaction standards.

**Software:** A suite of applications that allows health plans to model, group and search reference data. Our software complements and seamlessly integrates into existing enterprise platforms, allowing for streamlined distribution of data into critical downstream systems.

**Services:** The informatics team offers the technical and clinical expertise needed to customize a client's environment and augment staff as necessary.

Wolters Kluwer maintains one of the most comprehensive content libraries in the industry with a proprietary database of disease, drug and informatics content continually updated by our clinical teams.

- Over 1 million clinically curated synonyms and an up-to-date content library of more than 180 standard and proprietary terminologies.
- Extensive content library including claims and clinical standards, revenue cycle, fee schedules, geographic data, standard and proprietary mappings to address common business use cases.
- Ability to map proprietary content, normalizing your data to industry standards and mapping data across multiple electronic health records (EHRs) to provide a unified view of member records.

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HL-PY-0819**