The CCH Central software suite

Redefining software integration in the digital age
“If we’re having to work harder and harder, why shouldn’t our software?”

These are challenging times for tax and accounting professionals. There are new requirements - like MTD and GDPR; continuing pressure on fees, especially for basic compliance; and a new generation of business owners with new ideas about how their accountant should be adding value.

If all your software can do is prepare accounts and produce tax returns, it really isn’t pulling its weight.

CCH Central is different. Lying at the heart of the Wolters Kluwer software suite, it connects people and information. It answers your most pressing business questions, helping you meet today’s challenges and exploit tomorrow’s opportunities.

**Greater insight**
See at a glance what’s important this minute or this month. The intuitive interface makes it easy for everyone - even occasional users - to find out what needs to be done.

**Improved data flow**
CCH Central securely links to external online data through CCH OneClick, including HMRC’s digital account for each taxpayer and transactional data from third-party, online accounting systems.

**Better planning**
Use up to date information to make better decisions. Find out about situations before they become problems.

**Enhanced client service**
Get a complete picture of your clients and your practice without having to swap between individual programs. Give your clients a faster, better service based on complete and current data.

**Faster reporting**
Simple drag and drop reporting tools make information instantly accessible, no matter where it’s held.

**Quicker results**
Because CCH Central operates across the Wolters Kluwer software suite, you only need to learn a function once to be able to use it anywhere.
Our CCH Central suite is already a market leader - Wolters Kluwer software is used by 44 of the top 50 UK accountancy practices - and is now set to become a leader in the online space through CCH OneClick.

“The amount of useful information you can extract from the software is almost limitless. With our old system I was always thinking 'Will I be able to get hold of this information?'; with CCH Central, I know I can.

Changing software suppliers after such a long time can be a painful process but things are so much better now, so I've no regrets. In fact, I'd say it's the best business decision I have made.”

Les Shorthouse, Shorthouse & Martin

“We're continually looking to innovate to make our practice more efficient and to improve the services we offer to our clients and we could tell that Wolters Kluwer shared this vision.

The Wolters Kluwer software gives us much better visibility of all the key metrics we use for monitoring performance and managing the business. All this information is now right at our fingertips on the CCH Central home pages.”

Mark Rogers, HJS Accountants

“By using technology to automate compliance processes and manage key elements of our business, we can create extra time in which to more fully engage with our clients. Wolters Kluwer don't just supply a disparate bunch of software products; they provide us with solutions over time that help us to deliver on our own business strategy and goals.”

Neil Relph, Rouse Partners

“We installed the software almost six months ago and we've already seen developments like the new Workflow module for CCH Document Management which give us confidence that Wolters Kluwer delivers on the promises that it makes. The Wolters Kluwer software is also very flexible, which is important. As the business grows, our reporting needs will no doubt evolve and we need a software suite which will evolve alongside them. Overall, we're very happy with our decision.”

Tom Smith, Adams & Moore
CCH Central working harder

CCH Central is at the heart of the Wolters Kluwer tax and accounting software suite. By combining information from multiple applications on customisable ‘home pages’, CCH Central redefines the idea of software integration by opening up all your practice and client information for analysis and reporting.

The intuitive interface makes it easy for anyone to use the software. And, because CCH Central operates across the entire Wolters Kluwer software suite, you only need to learn a function once to be able to use it anywhere.

Efficiency
CCH Central eliminates wasted effort and eradicates errors with a single, central database so you only have to enter and update information in one place. And because CCH Central works across your software suite, you get a complete picture of your clients and your practice without constantly swapping between applications.

Reporting
Using CCH Central Reporting, even non-technical users can construct complex reports, simply by dragging and dropping fields. Data can be drawn from multiple Wolters Kluwer applications and presented in a single report. Simplified cross-client and cross-application reporting opens up new markets and opportunities.
Dataflow

Linked by CCH Central, information can move seamlessly between the individual Wolters Kluwer applications. For example, accounts information is used to complete the corporation tax return, with tax journals automatically posted back to the accounts.

Managing key performance indicators

CCH KPI Monitoring enables you to manage business-critical events, deadlines and tasks occurring across all your applications. A condition like overdue accounts data, excessive WIP or a completed tax return will trigger the software to send an alert email. Use it to automate the production and distribution of regular practice reports.

Workflow

Workflows guide your staff through their daily tasks. They can be triggered by an event - such as setting up a new client - or by the completion of another workflow, and can be extended to interact with third-party systems. Rather than track the progress of individual jobs, you’re free to focus on managing end-to-end client relationships.

Security

Data security is at the heart of the CCH Central software suite. It provides practices with tools to help them fully comply with GDPR, including:

- Recording and managing consents
- Responding to information requests
- Providing data under the right to data portability
- Erasing data as requested while maintaining the integrity of the practice’s data
CCH Central working for everyone

CCH Central works your way, with personalised home pages so you can get all the information you need for your job, presented in the way that suits you.

The best bit is you no longer need to open up lots of different applications, extracting data, combining it and formatting it manually to build a snapshot of information that’s soon out of date. Instead, simply drag and drop whatever you need onto your own home page and watch it update in real-time.

**Partners**
Find out what’s going on in your practice without being overwhelmed with data.

- Spot your best - and worst - clients
- Check that your clients’ jobs are progressing smoothly
- Make sure jobs aren’t costing you more than they’re earning
- Compare the performance of partners and teams across the entire practice

**Managers**
Get accurate and timely information to help you make the best possible decisions.

- Keep on top of deadlines
- Check that staff are getting through their work
- Reallocate jobs to accommodate unscheduled absences
- Make sure you have enough resources to take on new work

**Junior staff**
Avoid unnecessary data entry and admin and keep your manager up to date with what you’re doing.

- Get things done more quickly and easily
- See what tasks are outstanding for the job in hand
- Check what other jobs are due for completion
- Automatically update your task list and send it to your manager

**Administrators**
Deal efficiently with bills, incoming and outgoing messages, requests for information and client data.

- Get bills out with minimum delay
- Answer client queries quickly
- Find out who can deal with urgent enquiries
- Change client contact details promptly, in a single database
See CCH Central in action

Take a two minute tour to discover how the CCH Central software suite will save you time, improve efficiency and help your practice grow.

Visit tour.cch.co.uk today and select one of our six tour options.

Wolters Kluwer is one of the world's largest providers of tax, accounting and audit information, software and services.
Find out more about
CCH Central

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