

Lippincott® Advisor App Installation Instructions for Apple and Android Devices

Lippincott Advisor App

The mobile application for *Lippincott Advisor* is compatible with Apple and Android phones and tablets.
Memory required: 17.3 MB

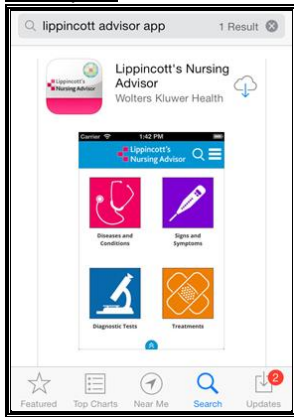
Before You Begin

Have your facility Username and Password available. Note that the password is case-sensitive. If you are a first-time user of Lippincott, you should login to the platform for a desktop computer first. This will allow you to successfully reset your password.

If your facility does not provide you with a username and password, and you have a hospital-provided device, you will have the option of accessing via IP Authentication.

How to Install

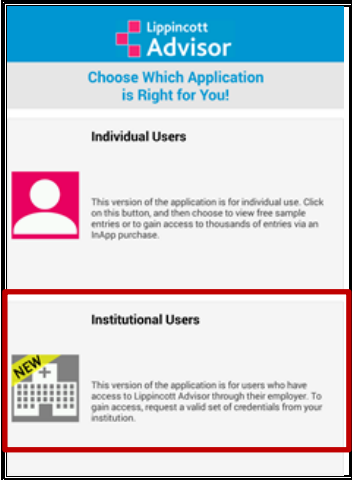
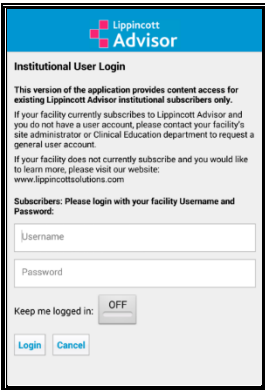
Each staff member should follow the steps below to install the app on their phone and/or tablet.

Step	Action
1	Go to the Google Play or Apple App store.
2	Locate the <i>Lippincott Nursing Advisor</i> app in the app store. <u>Information:</u> You can search by Lippincott Advisor App to find the app quickly.
3	Download the app. <u>Examples:</u> 
4	When prompted, select the Accept or Install option. <u>Note:</u> The terminology is dependent on the store – Google Play or App Store.

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Lippincott® Advisor App Installation Instructions for Apple and Android Devices,
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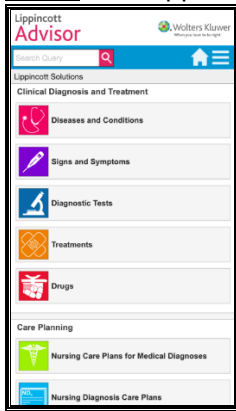
How to Install, (continued)

Step	Action
5	<p>When prompted, choose the Institutional Users version of the app.</p> <p><u>Example:</u></p> 
6	<p>Login with your Lippincott username and password.</p> <p><u>Information:</u> Select Keep me logged in or Remember me to be able to use the app in airplane mode or for disaster recovery/downtime purposes.</p>  <p><u>Information:</u> You may also choose to IP Authenticate into the apps. This means that the app will only work within your organization’s network/facility.</p>

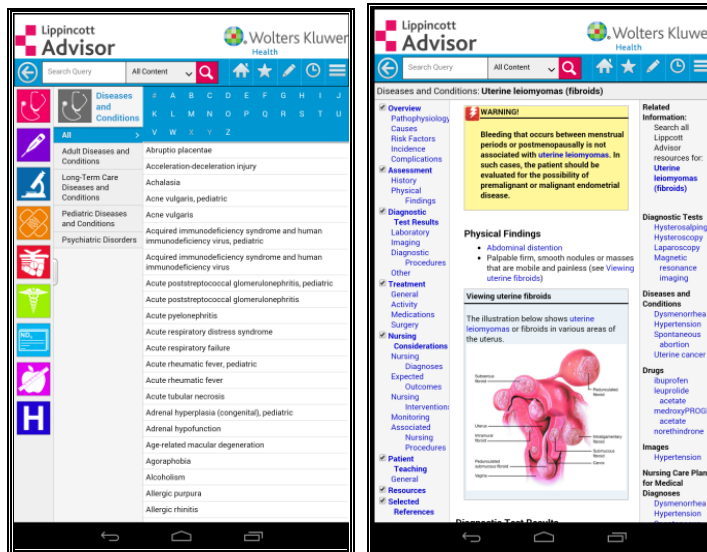
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Lippincott® Advisor App Installation Instructions for Apple and Android Devices,
Continued

How to Install, (continued)

Step	Action
7	Tap the Enter or Accept button. <u>Reminder:</u> The terminology is dependent on the store – Google Play or App Store.
8	When prompted to download content, click the Download button. <u>Result:</u> The app will open to the landing page. 

Content Examples

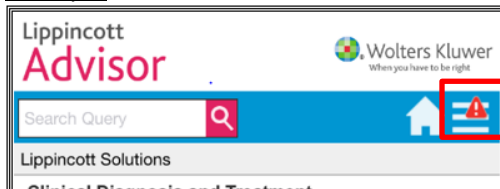


Update Notifications

How will I know there is an update?

If there has been an update loaded in Lippincott, you will need to update your app content. A red caution triangle in the upper right-hand corner indicates there is an update available.

Example:



Updating the App

Follow the steps below to update the *Lippincott Advisor* app.

Step	Action
1	Tap the red caution triangle on the menu bar. <u>Result:</u> A full menu will open.
2	Select the Updates option in the menu.
3	When prompted, select Update All . Example: 