



Health Language®

## Reference Data Management Services

*A suite of services designed to reduce costs, improve data accuracy, and establish a foundation for reliable analytics.*

Healthcare organizations use reference data every day to drive accurate data aggregation and support regulatory compliance, revenue optimization, and meaningful analytics for population health and clinical care initiatives.

Our suite of services help your organization implement sound data governance strategies and enable accurate clinical and data analytics. They provide the framework for organizing an array of disparate terminologies and codes around a single source of truth.

### **Training and Education Services**

We offer a suite of services designed to complement your implementation and educate your team to ensure you get the most from your investment.

### **Content Advisory Services**

Terminology standards are vast and constantly evolving, which can impact your downstream applications. Our team can help you gain a better understanding of standards and ensure that you get the most out of your content investment. Through a planning and training workshop, our team of clinical and technical experts help you implement and visualize the content you purchased.

Our technical and clinical domain expertise is available to support your reference data projects when you don't have the internal resources.

*Need to harmonize data from disparate sources into standard terminologies?*

We offer consulting services to normalize your clinical and business data to standard terminologies so it can be used for reporting, analytics, data warehousing, and other enterprise applications. With Health Language, you can enable interoperability, improve patient care, and maximize reimbursement.

## Integration Services

Integrating a new platform and its capabilities into your existing environment is critical to success. Solution architects work with your organization's technical and business users to define integration requirements and objectives through an in-depth discovery and design workshop focused on the Language Engine data structures and integration methods. We provide hands-on access to the integration capabilities of the HL software platform including Web Services, Business Reporting Module, and Import/Export to ensure proper interconnectivity with critical systems and workflow processes.

## Content Authoring and Governance

Effective data governance is critical to the success of your analytic and improvement efforts, yet organizations still struggle with spreadsheet chaos when authoring and managing content changes. Manage the process of authoring and maintaining content while ensuring it meets quality and compliance standards. Our Clinical Analyst and Informatics teams work with your data experts to centralize and manage changes to content authoring via our custom techniques and applications for improved data governance.

## Data Management Blueprint

Organizations often struggle with where to start when it comes to implementing a Reference Data Management platform. Our team of experts can help: through use case, data discovery, and best practices review, our solution architects create a solution design that includes data modeling, migration planning, governance, maintenance, workflow planning, and system integration blueprints. At the end of the Data Management Blueprint, you will have a data model, migration plan, implementation plan, and integration design.

## Customized to Your Needs

Our Professional Services help health systems and health plans implement reference data management projects to support data governance and fully realize the potential of clean, accurate, and complete data in their healthcare IT systems. In addition to the services described above, we supply staff augmentation and management services for short-term or long-term projects. All of our services can be customized to your organization's needs.

## Health Language

Terminology management solutions from Health Language can unlock your healthcare data to help you maximize reimbursement, meet regulatory compliance, improve operational efficiencies, and enhance patient care. Health Language provides powerful data solutions that can be customized to your organization's needs.

Health Language solutions are designed to support health IT vendors, payers, health systems, HIEs, research, and government organizations to improve search and documentation, support reference data management, enable interoperability and data normalization, improve quality measure reporting, maximize revenue cycle management, meet Meaningful Use compliance, and enhance analytics.

CPT® is a registered trademark of the American Medical Association (AMA).

## Consulting Services

In addition to implementation services, we offer consulting services customized to your organization's needs.

## Medical Policy Management

Updating Medical Policies with the latest billing standards (ICD-10, CPT®, and HCPCS) can be time-consuming and requires manual review. As billing standards update, our team reviews and identifies which of your policies are affected by changes. Our team models the diagnosis and procedure codes from your medical policies in our application. We collaborate with your team for consensus on removal of retired codes and addition of new codes, and make the changes to your policies. We manage up to 250 medical policies, provide user training, and monitor standards bodies for ongoing changes.

Health Language  
4600 S. Syracuse Street  
Suite 1200  
Denver, CO 80237

For more information, please call 720.940.2900  
or visit [www.healthlanguage.com](http://www.healthlanguage.com).  
Fax 1.720.940.2913

© Wolters Kluwer Health 2018.  
All Rights Reserved.

HL-RDM-Services-0618