



ELM Solutions

## TyMetrix<sup>®</sup> 360<sup>°</sup> Invoice Appeals Module

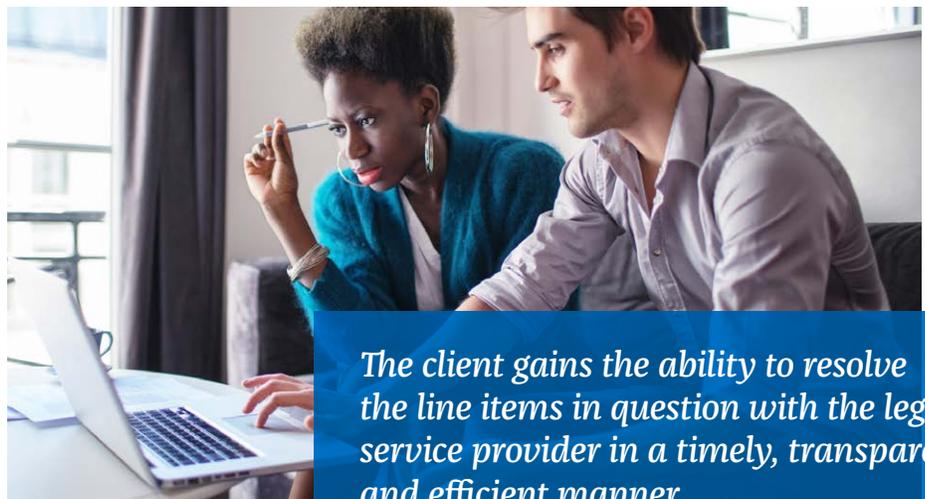
### Key benefits

- Efficiently handle large volumes of invoice appeals
- Eliminate time reconciling and reviewing resubmitted invoices
- Empower legal bill review units to proactively resolve billing issues
- Improve communication with outside counsel and other legal service providers

Corporate legal and insurance claims departments process thousands of legal invoices per year, and those invoices are subject to review and adjustments to ensure billing guideline compliance. When firms resubmit invoices because of line-item adjustments, the subsequent review and adjustment process can be inefficient and time-consuming.

The TyMetrix 360<sup>°</sup> Invoice Appeals Module streamlines the process for reconciling adjusted fees or expenses and eliminates the need for firms to resubmit invoices. Once an invoice is submitted, reviewed, and marked for adjustment, the client gains the ability to then resolve the line items in question with the legal service provider in a timely, transparent, and efficient manner.

When a client reviewer makes adjustments on an invoice, it is sent back to the firm or vendor for review, along with an explanation for those adjustments. The vendor can then appeal any of the adjustments and add justifications for their submitted charges or reasons why they wish to appeal selected amounts. The invoice appeals module helps to enable clear communication between client and legal service provider, saving the client organization time and money and speeding up invoice payment for the firm.



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## TyMetrix® 360° Invoice Appeals Module

### Key features

#### Control of appeals process:

Control invoice appeals by work or practice areas, with the added capability to set a fixed number of days for appeal before an invoice will be processed for payment

#### Centralized tracking:

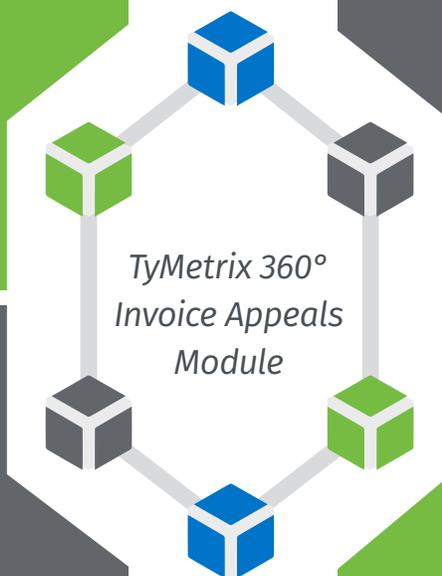
Obtain a consolidated view of all invoice adjustments and invoice appeals data, including details on submission, approval, comments, authorization amounts, and invoice status

#### Bulk actions:

Support efficient reviews by adjusting, approving, or rejecting multiple fees or line items on an invoice

#### Delivery alerts:

Configure notifications to billing administrators and gain easy access to invoice status for both clients and legal service providers



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#### Compatible with the TyMetrix 360°

#### AFA's Module:

Automatically apply approved appeal amounts to recalculate fee arrangement adjustments

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